

Laney College Library 2017-2020

Service and Instruction Outcomes

May 2017 (Laney College Librarians)

Library Service Outcomes

1. The library is a resource for supporting academic success.
2. The library provides information resources that are of sufficient quality and quantity to augment course textbooks throughout a multidisciplinary college curriculum.
3. The library offers information literacy instruction that leads to student success across the curriculum.

Library Instruction Outcomes

Aligned with ACRL Framework* and Orientation Checklist

*Association of College and Research Libraries Information Literacy Framework

Frame 1	Authority Is Constructed and Contextual
	Outcome 1: Investigate and identify the qualifications of the author, sponsor, or publisher of the information.
Frame 2	Information Creation as a Process
	Outcome 2: Distinguish different search strategies appropriate to the format of the information.
Frame 3	Information Has Value
	Outcome 3: Give credit to the original ideas of others through proper attribution and citation.
Frame 4	Research as Inquiry
	Outcome 4: Break complex research questions into simple ones by identifying key concepts.
Frame 5	Scholarship as Conversation
	Outcome 5: Recognize that research involves seeking out different perspectives.
Frame 6	Searching as Strategic Exploration
	Outcome 6: Identify keywords for exploring a defined topic.

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